



Since 1916

J. M. BAXI & CO.

**VOLUME 12**

**MAR 2023**

# Services Offered by J. M. Baxi & Co.

- "We Served & They Said"

---

## Letters of appreciation

Dear sir,

I, CAPT. Zhou jiafeng really appreciate agent J.M.BAXI&CO. for all the assistance and high quality of service provided throughout at the karwar port, especially the crew's medical assistance given to the crew and accompanying and taking care of during his hospital treatment.



MASTER MT HUA WEI 8

DATE:15/03/2023

---

MT MARITIME INSPIRATION AT HALDIA

It is indeed good that authority have good rapport with JM Baxi and your prayers have been answered.

Great news and keep up the good works. Really appreciate all the efforts.

Regards

**CAPT. REVIDHARAN NAIR**  
**SENIOR MANAGER, OPERATIONS**  
**AURORA TANKERS MANAGEMENT PTE LTD**

---

MT MARITIME INSPIRATION

It is indeed good that the authorities have a good rapport with JM Baxi and your prayers have been answered.

Great news and keep up the good work and team.

Really appreciate all the efforts.

**REGARDS**

**CAPT. REVIDHARAN NAIR  
SENIOR MANAGER, OPERATIONS  
URORA TANKERS MANAGEMENT PTE LTD**

---



BOREALIS AT COCHIN

Allow me to take this opportunity to thank you and your whole team for all your help and hard work during our call in Kochi, India yesterday, 16th of March 2023. Your team is one of the best and I can't thank you enough for the support you have given us.

Hope to see and work with you again in a not so distant future.

Thank you and All the best!

**KIND REGARDS,**

**MARLON SATOR  
CLEARANCE COORDINATOR  
MS BOREALIS  
FRED. OLSEN CRUISE LINES**

---



SHANTI SAGAR -17 AT GANGAWARAM

We thank you and your team for all the cooperation to complete this crew change on board Shanti Sagar 17.

Thanks and Best Regards

**PARMINDER SINGH RATTAN  
GM ( SHIP MANAGEMENT)**

---



MV JAG RISHI AT MUMBAI

This is to report that Fumigation Team boarded vessel prior departure and carried out fumigation of places where pests were observed and fumigation carried out satisfactorily.

We thank all heads for their cooperation. Vessel takes this opportunity to thank all OPA boarding officer for their work and coordination with due diligence.

Best Regards

**CAPT. MOHAN AHUJA**  
**MASTER/ MV JAG RISHI**

---

”

MT ZHENG HE 3

Good day,

Many thanks for your good cooperation during port stay. With your excellent job performance, everything including port entry, arrangement for CDI inspector was going very smooth and efficient.

Thanks again and have nice day!

Best regards

**CAPT. QU CHENGBAO**  
**MASTER OF ZHENG HE 3**

---

”

EXPLORER, SECOND PURSER PAX

We just want to say thank you for the excellent support you provided to us yesterday.

We know Mumbai is not an easy port for clearance and the preparation is intense, but your team made it possible for us. Your professionalism and attentiveness made our call very successful.

You and your team are very supportive and friendly.

Kindly extend our gratitude to your team.

Thank you and we hope to work with again someday in the future.

Have a pleasant day.

Best regards,

**LLOYD SEGUERRA**  
**SECOND PURSER**  
**SEVEN SEAS EXPLORER**

---



MT ZHENG HE 3 AT PARADIP

Many thanks for your good corporation during port stay. With your excellent job performance, everything including port entry, arrangement for CDI inspector was going very smooth and efficient.

Thanks again and have nice day.

Best regards

**CAPT. QU CHENGBAO**  
**MASTER OF ZHENG HE 3**

---



## MV. ANNA - UNLOADING RAILMOUNTED CRANE AND ACCESSORIES AT NAVAL BASE KARWAR PORT

Many thanks for your excellent support and dedicated efforts for berthing of Vessel ANNA and offloading the Rail Mounted Mobile Harbour crane at Karwar. In fact, this milestone was impossible to achieve without your seamless effort and hard work. We appreciate Team J. M. Baxi 's dedicated efforts and hard work due to which we were able to offload the cargo on time. We appreciate your immense knowledge and the professional approach towards work and timely completion of the assignment. We would like to convey our special thanks all for their wonderful efforts. All works were very well coordinated, whether related to Shipping Documents / Customs clearance / arranging Tug Boat from Karwar Port / necessary coordination for obtaining relevant clearances. Special thanks to Karwar Baxi team who were stationed at Karwar and managed to coordinate all activities very efficiently.

We wish J. M. Baxi Team Good Luck and hope to see the same good spirit in all our future associations.

Thanks & Regards,

**SANTANU GHOSH**

**ITD CEMENTATION INDIA LIMITED**

---





Since 1916

J. M. BAXI & CO.

**VOLUME 11**

**DEC 2022**

# Services Offered by J. M. Baxi & Co.

- “We Served & They Said”

---

Dear Baxi Team,

It was a pleasure to work the last half year and more so intensify together! When I enter your office it feels like coming almost home!

Thanks for the support and all the challenge we tackle! Without the joined forces we could not make it!

Regards,  
Thijs  
MATTHIJS TREFFERS  
OPERATIONS – PROJECTS DEPARTMENT

**BIGLIFT**

”

---

## MV HAPPY DYNAMIC AT HAZIRA PORT

Excellent news from Hazira, after a very successful (long) day, the last piece of cargo was loaded onboard Happy Dynamic at 21:45 and she is ready to steam to Rotterdam at 0530 tomorrow morning!

A nice pic from the tight stowage is attached, not yet showing the general cargo on the bow.



Capt. Van Vuuren and crew, Matthijs, and off course the shore crew alongwith agents M/s. J.M. Baxi team, many thanks to you all! Despite a rough start, you managed to conduct this very challenging operation with craftsmanship, great precision, and care – GOAL ZERO achieved! You all had to work well into overtime to make this portcall a single-berth exercise, which I have been told is rare in Adani port: your efforts are very much appreciated!

Let's keep the voyage on this track.



We wish you a good steam and look forward to seeing you safely back in the Netherlands!

Best regards,

**MARTIEN RADEMAKERS**

**BIGLIFT SHIPPING**

---

M.V. VISHVA VIKAS AT NEW MANGALORE PORT

As Master of M.V. Vishva Vikas, I Would like to appreciate you and your New Mangalore agency team for doing a very good job. I always found New Mangalore team and his colleagues helpful and reachable during any course of time and got their efforts up to the great standard of industry.

Wish you all the best ahead. Keep doing good work.

Thanks and Regards

**CAPT.SACHIN YADAV**

**SHIPPING CORPORATION OF INDIA**

---

MT. KASAGISAN FSI AT VADINAR

We thank you for your efforts to convince MMD Surveyor and take extension for the defects. Once the matters are closed, we will send to your side for closing out defects with MMD.

Once again thank you and your team for your support and help.

Best Regards,

**VIBHOR KUMAR**

**SENIOR SUPERINTENDENT  
MOL TANKSHIP MANAGEMENT PTE LTD**

---

MT NORD GARDENIA ( V-1 ) / AT HALDIA

Keeping Owners off this email – just wanted to say great job in getting her berthed immediately on arrival, and saving us ~7 days wait for drafts

Nice work guys, thanks

**BEN HARDAKER  
LDC**

---

MT.CHEMROAD JOURNEY AT VIZAG

We would like to express our sincere admiration for your outstanding efforts in the handling of MT CHEMROAD JOURNEY at Vizag port. We appreciate everything that you have done for to have smooth turnaround of the vessel.

Thanks for all your support and the hard work and dedication to making everything a great success.

We look forward to your continuous support.

Best Regards,  
**YEO JUN YANG**  
**IINO SINGAPORE PTE. LTD.**  
**CHEMICAL OPERATION DIVISION**

---



MS EXPLORER AT MUMBAI PORT

We just want to say thank you for the excellent support you provided to us during vessel stay.

We know Mumbai is not an easy port for clearance and the preparation is intense, but your team made it possible for us. Your professionalism and attentiveness made our call very successful.

You and your team are very supportive and friendly.

Kindly extend our gratitude to your team.

Thank you and we hope to work with again someday in the future. Have a pleasant day.

Best regards,  
**LLOYD SEGUERRA**

**SECOND PURSER**  
**SEVEN SEAS EXPLORER**

---



SS EXPLORER AT NEW MANGALORE

We just want to say thank you for the excellent support you provided to us today.

We know it is not easy to work out all the logistics for clearance and all requirements the vessel has, especially to convince Immigration to do what is best for our guests in terms of passport processing and Face-to-Face inspection. The preparation is intense but your team made it possible for us to have a smooth Clearance. Your professionalism and attentiveness made our call very successful. You and your team are very supportive and friendly.

Kindly extend our gratitude to your team.

Thank you and we hope to work with again someday in the future.

Have a pleasant day.

**HEIKE WEISS**  
**CHIEF PURSER**

**REGENT SEVEN SEAS EXPLORER**

---



M V VENTURE GOAL AT ROZI

We thank the team for the professional services rendered which is appreciated, especially to ensure no shortage.

Kindly acknowledge receipt.

---

Best Regards  
**ALISTAIR STARR**

**STARLINE SHIPPING**



---

## Letter Of Appreciation

---

To

Date: 02/November/2022

Mr.B Nagaraju

J.M.Baxi & Co

Visakhapatnam, India

From

VIRONO SHIPPING S.A.

Paleo Faliro,Greece

Dear Nagaraju,

I would like to express our sincere admiration for your's outstanding efforts in the handling of Mv Kalixenos at Vizag/Gangavaram ports .We appreciate everything that you have done for both voyages of vessel at Vizag and Gangavaram ports.

We pride ourselves on your hard work and dedication to making everything a great success.

Thank you once again for all your services rendered for Mv Kalixenos.

Capt. Stavros Nikolaou  
*HSQE Fleet Manager*

**VIRONO SHIPPING S.A.**  
6-8 Agias Kyriakis Street,Paleo Faliro ,17564 Greece  
M +30 6951095191





Since 1916

J. M. BAXI & CO.

**VOLUME 10**

**SEPT 2022**

# Services Offered by J. M. Baxi & Co.

- “We Served & They Said”

---

MV ULUSOY 11 at Gopalpur Port

Dear Messrs. J M Baxi,

It is well noted that vessel is cleared to sail out after completion. Evomarine Ltd. appreciate your attitude in such sensitive situation. Thanks for your support, cooperation, and prompt response.

Looking forward to work together in closest future.

Best regards,

**MIKHAIL KACHANOV**

**OPERATIONS DEPARTMENT  
FOR AND ON BEHALF OF EVOMARINE LTD.**

---

MT GOLDEN LOTUS AT KANDLA

We are very grateful for your kind and fruitful efforts towards getting the vessel cleared from Kandla port authorities. Thanks for the quality of service provided by your company.

Special thanks to Kandla office staff for your hard work are worthy of commendation. Wish to be working with you soon again in the near future in our next voyages.

Best regards

**CAPT. LI FUGANG  
SEACON TANKERS SHIPMANAGE PTE. LTD**

---

MT LILA LISBON AT KRISHNAPATNAM

I would like to take this opportunity to thank you and your team for the support and all the assistance for our visit at Krishnapatnam. It was pleasure meeting your team as well. Your team had made our visit and the vessel operation a smooth operation without any concern and getting all the arrangement as requested.

Wishing you and your team all the very best.  
Hope to see you in near future as well.

Thanks & Best Regards,

**CAPT. AJIT THOKCHOM.**

**MARINE SUPERINTENDENT  
MTM SHIP MANAGEMENT (INDIA) PVT. LTD.**

---

## MT STOLT VANGUARD AT KANDLA

Hope all is well, I composed this email to give thanks to all agents especially to the manager Mr. Raju for giving me the best services, attention, guidance and care from start until I left the hospital. I was alone no family or relatives in India but, thanks to you guys the operation was successful and provision of care was always there. Appreciated your kind heart towards me. Abundance blessings to you all.

Best regards,

**HAROLD JAY C. DOREGIOS**

**3OFF – MT STOLT VANGUARD**

---

## M.V. LILA BHAVNAGAR AT MUMBAI PORT

Our Owners Appointed M/S JM BAXI as OPA at Mumbai call for all ship related operations and crew change formalities. The services rendered by them were to our satisfaction and beyond J.M. Baxi Mumbai operations team have cooperated with us to the fullest in carrying out their services and even did few of the things going out of the way, to accomplish the operation successfully.

I Master of M.V. Lila Bhavnagar and our entire crew onboard are overwhelmed by their support and services.

Thanks & Best Regards

**CAPT. ASHUTOSH SHARMA (MASTER)**  
**M.V. LILA BHAVNAGAR.**

---

## MV STAR SOPHIA / At HALDIA

Please note your team's efforts & correspondence for the subject vessel in view of her departure Haldia is acknowledged and highly appreciated.

Looking forward to the continuation of the same at all times for all port calls as always.

Thanks and Regards

**SV- SHIP OPERATIONS**  
**ADANI**

---

## VESSEL ARADHANA AT MUMBAI PORT

We appreciate the JMB Team for successfully carrying out crew change operations in heavy rains.

Great job done !!!

Best Regards,

**CHETAN JAGDALE**  
**ASSISTANT MANAGER - PORT OPERATIONS**

---

CORDELIA CRUISE SHIP SERVICES AT VIZAG

You guys have done great job handing Empress in vizag....thanks

Keep it up and looking forward to work again with you..

Thanks.

Best Regards,

**BHARAT ACHARYA**  
**WATERWAYS**

---



MV KENTA V.60Y AT PARADIP

The action of the JMBaxi local agent and the supplier is very much appreciated looking after to find the parts we need for galley cooking range.

Thanks and best regards,

**CAPT. RAFAEL P. ALBANO**

**MASTER, M.V. KENTA**

---



MT STOLT SNELAND [V-74 ACD ] AT HALDIA

Thanks for your co-operation and prompt action at the time of final discharge to convey message to owner and take clearance from the owner for acceptance of the figure and smooth sailing of the vessel. We expect same type of co-operation from your side in coming days.

Regards

**LALIT KUMAR RAY**

**SR. MANAGER- PORT OPERATION**  
**INDORAMA INDIA**

---





Since 1916

J. M. BAXI & CO.

**VOLUME 9**

**JULY 2022**



# Services Offered by J. M. Baxi & Co.

- “We Served & They Said”

---

MV TRUSTEE AT VIZAG- HANDLING HEAVY LIFT RIG KEY



Our operation is successfully completed. I would like hereby to express my appreciation towards the performance that Boskalis have received during Trustee calling port of Vizag. Please accept my warmest regards for the cooperation, performance and flexibility that were provided by your office. I will recommend for my management to re-use your services for future calls. Many thanks once again and keep up the good standards that you already have.

Kind regards,

**CAPT. VADIM KABICENKO**

**SENIOR SUPERINTENDENT  
BOSKALIS - THE NETHERLANDS**

---

MV TM HAI HA 988 AT OKHA

We thanks for all services provided to us during stay at Okha, i.e. CTM, Indian cargo gear book and inspections and providing D shackle / electric cable etc. I appreciate Okha team for the enthusiasm. Keep it up, Excellent coordination within team.

Thanks and Best regards

**CAPT.PHAM ANH QUANG**

**MASTER OF M.V TM HAI HA 988**

---

## MV MINERAL HAIKU AT GANGAVARAM

I wish to express my sincere gladness and appreciation for the Very Good Cooperation and Remarkable Services Rendered by you as a Dynamic Member of J.M.Baxi, India. It was Great comfort to know that I did the unforeseen as you could deal with anything that occurred and always assisted me on time during my Vessel stay at Gangavaram.

Many Thanks.

Kindest regards,

**CAPT. MARK ANTHONY M. CABRERA**

**MASTER OF MV MINERAL HAIKU**

---



## MV HAPPY RANGER AT TUTICORIN

Thanks job well done. Have to say overall progress was to my satisfaction.

Please keep up the good work with the second voyage onboard on one of our other vessel.

Kind regards.

**BAS DE JONG**

**MASTER HAPPY RANGER**

---



## MT SANMAR SANGEET AT KANDLA

Thank you for the Very Good Work in the Sanmar Sangeet Kandla call, vessel could take Bunkers and depart on time. Kandla Team was available round the clock till the operation was completed. Keep it up.

Thanks & Best Regards,

**CAPT. SATHYAMURTHY SANTHOSH KUMAR**

**SR. GENERAL MANAGER - COMMERCIAL  
SANMAR SHIPPING LIMITED**

---



## MV VIATOR AT MUNDRA

Thank you J M Baxi Mundra and Kandla Team for your kind support and assistance in sailing vessel MV VIATOR on time from the Mundra Port. Promptness & Professionalism shown by Mundra team is unmatched and Relationship with the local authorities from Kandla Office is effortless. Under your solid leadership both the offices (Kandla & Mundra) functions unstoppable with sole purpose of saving money of the Ship Owners.

I would like to you for working relentlessly and for establishing smooth connection with the local authorities.

"A Leader is One Who Knows the Way, Goes the Way & Shows the Way", Once again thank you so much on behalf of entire GMS Team for leading from the front.

On behalf of GMS, we will ensure all our business for Mundra & Kandla port comes to J M Baxi, as we know extended team is always on standby for us.

Best Regards,

**RASHMIN SHARMA**

**GMS,INDIA**

---



## MT ACADIA PARK AT KAKINADA

I am writing this mail to give special thanks that agent at Kakinada was providing excellent service to us during our call at KAKINADA port on 31/05/2022. He was always polite and supporting us in port even after departure.

Best Regards

**MASTER**

**CAPT. AYDIN, MEHMET**

---



## CORDELIA CRUISE FIRST CALL AT VIZAG

It was pleasure working with you and your team on the first call of Cordelia Cruise at Vizag. You guys has done a wonderful job in a short span of time. I Sincerely appreciate and look forward to working with you in the coming calls.

Thanks & Best Regards

**ALTHAF BABJAN**

**MANAGING DIRECTOR  
FINIKS SHIPPING PVT LTD**

---



## MV CAPE CAMELLIA V-25 AT MUNDRA

At the outset, I would like to take this opportunity to express our sincere gratitude to you and your team for the best support, especially for prompt reply and quick action on any matter without delays. The Vessel entered Mundra and it was handled smoothly before expected time, very good coordination with the vessel and local authorities.

The way of communication response, cooperation and support is highly appreciated. Hope on some other times to see your teams again. Thank you for everything.

Best regards

**CAPT. DOMINGO S. DIANA JR.**

**MASTER OF MV CAPE CAMELLIA**

---



## SUPERINTENDENT VISIT ABOARD CHEMROUTE PEGASUS

I wish to convey my thanks for all the arrangements made for my visit aboard 'Chemroute Pegasus' from 19 - 22 June 2022. You were always prompt in your response to fulfil any request or requirements, as a result of which, my visit to Vizag port was smooth and completely hassle free.

Thanks and Best Regards,

**CAPT ANUROOP CHAUHAN**

**MARINE SUPERINTENDENT**

---



## MT STOLT SYCAMORE / VOY 067 AT VIZAG

I would like to pay attention and thank the representatives of the J.M. Baxi for the good work and assistance while vessel in Visakhapatnam. Although charterer agency has been appointed and vessel first time call to port representatives of the J.M. Baxi helped with all port formalities in smooth way. The ship has not experienced any enforcement and negative impact by the authorities.

Thank you and keep up the good work.

Best Regards,

**CAPT. ANTON GREVTSEV**

**MASTER OF THE M/T "STOLT SYCAMORE"**

---



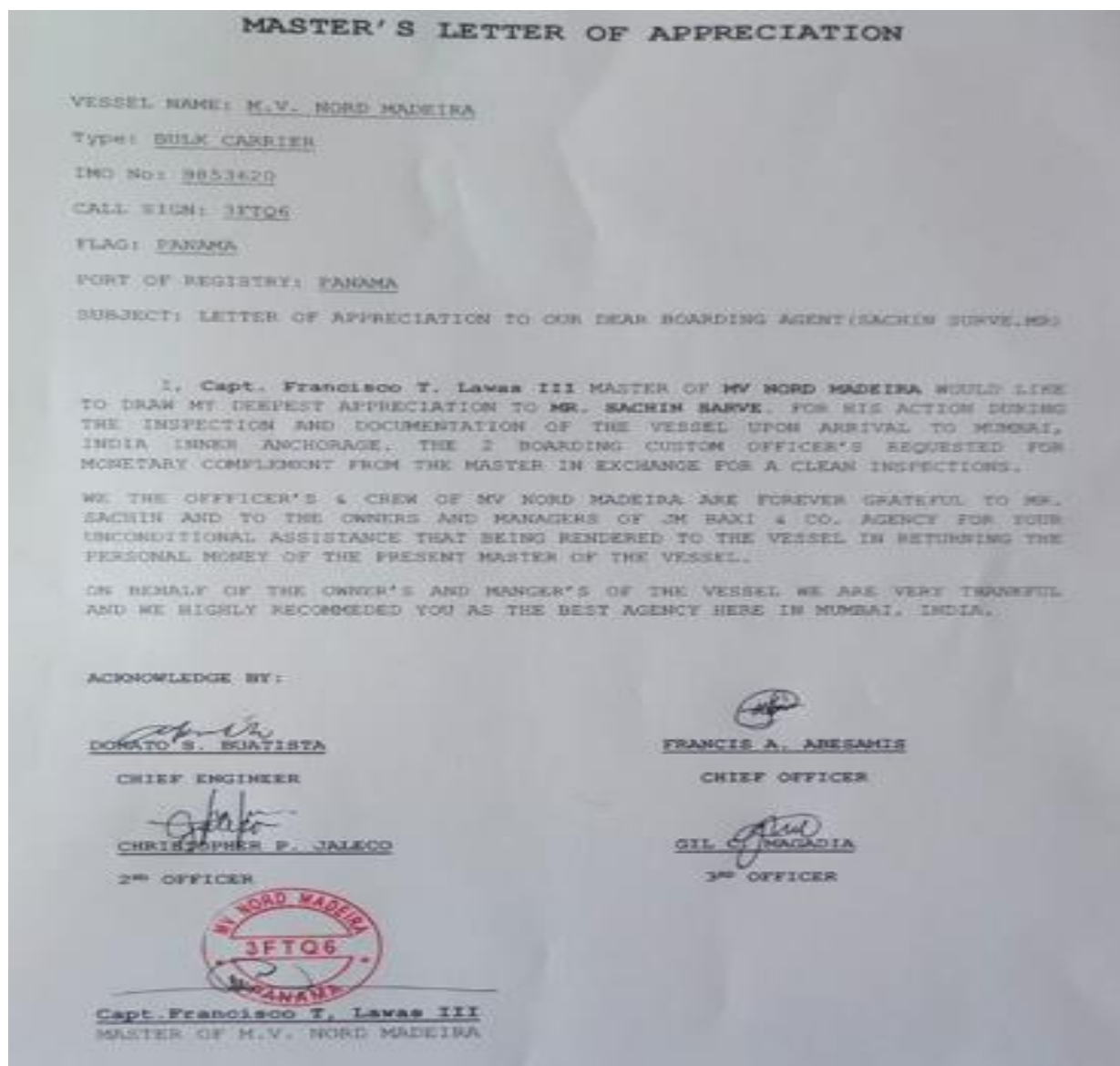
## MV AFRICAN MARGAUX AT KRISHNAPATNAM

Your continued efforts to ensure a cost effective operation of our vessels are really appreciated, thank you.

Best regards

**SOREN HANSEN**

**MUR SHIPPING DENMARK A/S**





Since 1916

J. M. BAXI & CO.

**VOLUME 8**

**APRIL 2022**

# Services Offered by J. M. Baxi & Co.

- “We Served & They Said”

---

MT PRO TRIUMPH CALLED AT NEW MANGALORE PORT

We, SK SHIPPING CO., LTD are sincerely satisfied with your kindness and services.

Hope our vessel calling much more times at India and keep working with continuously.

If you don't mind, kindly keep contact with us and please share the update Indian port's regulation and information to us.

**BEN CHOI**  
**MANAGER - OPERATION TEAM 3**  
**SK SHIPPING CO., LTD., SEOUL, REPUBLIC OF KOREA**

---



LAN PAN 27 BUNKER CALL AT MUMBAI OPL

Many thanks for the quick action & good operation updated. It is highly appreciated from our side and keep up the good work. After long time we have used your agency services in Mumbai OPL, we are satisfied and shall like to continue appoint you good agency for upcoming orders.

**SIDDHARTH SAXENA**  
**INTEGR8 FUELS, MUMBAI**

---



MV AQUILA OWNERS ARRANGEMENTS AT LO SAMPLE

I would like to thank, Mumbai Operations team for all their assistance with the dispatched spare parcel, as same was imperative to be delivered timely onboard, for clearing the Class NK's imposed condition and same was delivered as it was requested. Thanks for the provided forwarding details for parcel of LO samples.

We look forward to future cooperation.

**PANOS BEIS**  
**OPERATIONS MANAGER, APOLLONIA LINES S.A. (AS MANAGERS ONLY)**

---



We really appreciate your continuous support throughout subject vessel's call at Vizag & Haldia Port.

**DISHANK BHARDWAJ**  
**FOR & BEHALF OF AVENIR MARITIME PTE. LTD.**

---



MV BELL AT PARADIP

We wish to inform our sincere thanks and gratitude to J M Baxi Paradip and its team for dealing with Paradip customs. As vessel was converted to coastal run and performed 3 voyages, as each voyage custom dealing was done favourable to ships account.

**CAPT. M S DESALE**  
**MASTER-MV BELL**

---



MT SNOW PLOEG AT MUNDRA

We really appreciate all your support and efforts for our vessel's smooth turnaround. Thanks to your entire team for the great support and timely feedback/coordination with our team matters the most, which keeps our confidence level much higher.

Looking forward for your continuous support for our future shipments.

Hope the good work continues

**AJITH**  
**DEEP SEA SHIPPING, MUMBAI**

---



MT SANMAR SLOKA AT SIKKA

We appreciate the good work on the Sanmar Sloka importation at Sikka. In short span of time, the work was well coordinated.

Thank you for the timely completion of the work.

**CAPT. SATHYAMURTHY SANTHOSH KUMAR**  
**SR. GENERAL MANAGER - COMMERCIAL, SANMAR SHIPPING LIMITED**

---





## MV.VISHVA NIDHI- AT PARADIP ANCHORAGE

Thank you for taking the matter up promptly with Paradip port in order to sail the vessel Vishva Nidhi on 05.03.2022.

Despite this being charterers agent's declaration at Paradip port, J M Baxi Paradip has provided assistance to clear the vessel from port. This prompt action has helped SCI in conducting further operations prior expiry of the vessel's statutory certificates.

On behalf of SCI, would thank J M Baxi for the kind assistance. Please treat this as a small token of appreciation.

**AAYUSH AGARWAL**  
**SHIPPING CORPORATION OF INDIA LTD., BULK COMMERCIAL**

---



## MINERAL HAIKU AT GANGAVARAM

I wish to express my sincere gladness and appreciation for the very good cooperation and remarkable services rendered by you as a dynamic member of J M BAXI, it was great comfort to know that I did the unforeseen as you could deal with anything that occurred and always assisted me on time during my vessel stay at Gangavaram.

**CAPT. MARK ANTHONY M. CABRERA**  
**MV MINERAL, HAIKU**

---



## NORDIC MAYA AT KAKINADA PORT

I would like to express my sincere gratitude to your good support and arrangements in vessel Nordic Maya repair and various attendances/stores and spares supply/FW supply, etc. Please keep up the good work.

**COLIN YEE**  
**UNIX LINE PTE.LTD., SINGAPORE**

---





Since 1916

J. M. BAXI & CO.

**VOLUME 7**

**JANUARY 2022**

# Crew Change Handling & Vaccination at Indian Ports

---

Thank you so much for the support extended towards disembarking the injured seaman from M.V. ITAL LIRICA at outer anchorage and shift him to a good and reputed hospital: M/s.Renai Medicity, Palarivattom.

Special thanks to J.M.Baxi Cochin office team members for the good coordination with vessel master and all government authorities to complete this procedure within short span of time especially during late pm hours.

Thank you once again to all...

## **P.G.VISESH**

COCHIN OFFICE, EVERGREEN SHIPPING AGENCY (INDIA) PRIVATE LIMITED

---



We would like to convey our sincere appreciation to you for prompt arrangement of logistics in transporting the injured personnel to the hospital and thereafter treatment ashore. We understand as per telecon with your good-self that crew has already been discharged after the necessary treatment.

Many thanks to you and your team.

## **CAPT. SUNNY GEORGE**

MASTER OF LNG/C RAAHI

---



Would like to express our warmest admiration for your service to us as Agents.

We are indeed very thankful and truly appreciate the sincere efforts undertaken by your good selves for the arrangements and completing the necessary formalities within the short time span.

We hope you will continue with your exceptional service in the coming years as well and our working relations will continue for years to come.

## **CAPT. AMAN SAURABH**

MASTER OF LNG/C DISHA

---



We highly appreciate the way your agency has worked for this operation. Especially, liaising with our various department and successfully carrying out crew change operations, taking permission from port authority for technicians and visitors to stay onboard till 2100 hrs.

The vessel was for a short stay & we appreciate the way the operations was carried.

## **CHETAN JAGDALE**

ASST. MANAGER - OPERATIONS, IND-AUST MARITIME PVT LTD

---



# Services Offered by J. M. Baxi & Co.

- “We Served & They Said”

---

It gives us great pleasure to write on behalf of our company appreciating and acknowledging the great support and assistance we have received from JM Baxi Goa.

In the past several years, we have carried out several Bollard Pull Test at Goa and every time we have had the great support of your good company

We are very eased to know that whenever we are in Goa with our vessels we are assured of successful project with intime inward/outward of vessel with the help of JM Baxi and their staff.

We would like to wish you the best of luck and thank you for your cooperation and understanding as always.

**DEEPAK BARIK**  
SUPERINTENDENT, HIND OFFSHORE

---



Many thanks for your assistance and corporation for this fixture till all thing smooth and meet our milestone. Quick discharging and smooth handling as usual under J.M. Baxi.

We are looking forward to work with you again for the next fixture.

Happy New Year 2022.

**CAPT.SURIN TOM**  
LIGHTHOUSE NAVIGATION, OPERATIONS DEPARTMENT

---



Just thought of Penning down our experience of the recent. Would like to appreciate the amazing Service provided to African Sanderling when we called Port of Mormugao for loading of Pig Iron from 19th November 2021.

Right from the time the Agency appointment went through by the Owner’s MUR, the team J.M.Baxi at Goa, kept us updated of the Vessel line up, Port Regulations with Authorities and their Formalities. This was much needed and glad enough to receive plentiful Information, more than expected. The attention was immense and advises.

All the staff we interacted with was more than willing to assist and there was a sense of responsibility towards the vessel and Owner. You guys also seem to care and work in great co-ordination with each other. The Office staff and the Boarding Agent were prompt to the word and effective too.

Thank you, once again, for all the extra efforts your Office and staff have provided to make our stay effortless and a great pleasure working with your Team.

**CAPT.KIRAN R PATIL**  
MASTER / M.V AFRICAN SANDERLING / C6YG6

---



We, as ship's owners are grateful for your great efforts/assistance/support when our vessel calling Kandla, especially for epidemic prevention requested by us previously in order to let vessel discharge smoothly and safely.

Look forward to having more cooperation in the future, thank you.

**JASON, SUN JIAJIE**  
AM SHG

---



Thanks a lot for excellent co-operation and smooth co-ordination by you and vessel.

The timely sailing of vessel from Bedi with reversion was really essential and the task would not have been possible without the efforts.

We once again thanks all the team and expect to continue same for further as well.

**AJAY R. KHOPIKAR**  
SENIOR MANAGER, THE SHIPPING CORPORATION OF INDIA LTD.

---



On behalf of Transworld Group I would like to extend my appreciation for the good work done by you and your team for the Importation activity carried for our vessel MV.TBC Kailash @ Port Kandla.

Thank you once again for all your effort.

**RAYAN SELVAN**  
ASSISTANT GENERAL MANAGER, CHARTERING -OPERATIONS-AGENCY DEVELOPMENT, TRANSWORLD

---



I am CAPT. JASU GILBERT FARNANDO (Mastar) OF Tug Aqua Boat, writing this appreciation letter for servicing the agent of New Mangalore port.

**CAPT. JESU GILBERT**

---



We would like to thank you very much for your hard efforts showing all time long and your understanding of our difficult situation as long as for your industrious attention to this unpredictable matter.

We are very grateful, and we sincerely appreciate your dedication around this issue.

Thank you

**ZACHARIAS ROUSSOS**  
OPERATIONS DEPARTMENT, AIMS SHIPPING CORPORATION

---



J.M.Baxi is the leading agent in Kandla and they are watching the berthing movements very closely and update you the day to day basis of port movements.

**P.KUMAR**  
GEOCHEM

---



Thanks for all your efforts

That's why we always rate JMB as no 1 agent for our company over many year

**DINESH TEK**  
MULTIMAX SHIPPING

---



# *Agency & Services*

---

J. M. Baxi & Co.

**VOLUME 6**

September 2021

# Services Offered by J. M. Baxi & Co.

- “We Served & They Said”

---

We thankfully refer to our pleasant tele exchanges of this afternoon mainly requesting you to arrange a Shore Crane to place the Twin Deck Pontoons of our captioned Vessel prior departure since the Vessel's Cranes developed some technical snags.

We highly appreciate your professional intervention especially for the timely coordination with the Port Operations and ensuring that a Shore Crane is mobilized on the spot to place the Pontoons on their respective positions and later to close the hatch covers enabling the Vessel not missing the Pilot Bookings and at the end the Vessel leaving the quay as scheduled without incurring any additional cost.

We value you support and in turn will approach you in the future for all of our forthcoming Port Calls.

**venu k. pillai, gm**  
FOR KHALID FARAJ SHIPPING

---

”

Please note that MT ATHENIA vessel's main engine repaired by ship staff and vessel resumed her passage safely towards her next discharge port Haldia at 1900hrs (SMT) (UTC +6.5 Hrs)/24-09-2021, and her ETA Haldia anchorage is on 28-09-2021/PM.

We highly appreciate and grateful for your kind support and assistance during mentioned emergency period.

**capt. ghulam abbas**  
MARINE SUPERINTENDENT, GLOBAL RADIANCE GROUP OF MARITIME COMPANIES

---

”

Please note that services provided by your team were good. They were prompt and helpful. Would recommend your services.

**capt. hridayesh pandey**  
MASTER / M.T. BARBAROSA

---

”

Agent excellence services on board

I, Capt. Ronnayuth Chuenta as the Master of M.V.Thor Madic. I would like to take this opportunity to express my sincere appreciation for the kind of J.M. Baxi & Co – Paradip for assistance and perform attendance extended to the delegation of assist as they done for my vessel passed the custom issue in Paradip as well.

Once again, thank you so much for your support us and we look forward to welcoming you and your staffs to our ship.

Your Sincerely  


Capt. Ronnayuth Chuenta  
Master of M.V.Thor Madoc

THORESEN SHIPPING SINGAPORE PTE., LTD. SINGAPORE

---

”



We appreciate the efforts and initiative of your good office for the smooth operation of M.T MARIA GRACE during her call at Paradip port between 19th and 21st August for cargo discharging at SBM.

**M. N. RAY,**  
FOR JUBILANT SHIP MANAGEMENT PVT LTD, SENIOR TECHNICAL MANAGER

---



I do thank you sincerely in respect of all your good services given.  
Also this vessel went smooth despite the present situation and few hick ups.

It is a pleasure always to read your emails about progress and your efficient way of handling.

Recycling will only finish and hopefully I can get the opportunity to visit before, but this will be challenging.

Thanks again, a Great job !

**HERMAN HEYNS**  
SR PROJECT MANAGER, ST NEW BUILDING & TECHNICAL, STOLT TANKERS

---



This refers to the subject matter, we as Charters really appreciate all your relentless efforts put together for the earliest berthing of Pig Iron loading vessel MV Vantage Key enabling us to succeed in performing the shipment on time.

This support of yours saved massive financial losses for Charterers/Shippers in terms of missing LDS for failing to ship the cargo on time. Even helped Owners also to mitigate their losses as they were in a deep trouble for the entire incident.

We once again show our sincere gratitude to the entire team of PICT, Boxco and JM Baxi with a strong hope to have your continual assistance in days to come by looking forward to a long term mutually beneficial biz relationship.

**ATTAR SINGH**  
VP - SHIPPING & PORTS SCM, RASHMI GROUP

---



I would like to thank you for your services & support for our good vessel MV Optimax II call at Hazira.

You were personally on top of ground operations coordinating with all parties involved & updated us timely on loading ops.

I appreciate your efforts for our vessel's smooth turnaround & look forward to work together in future as well for any vessel's call at Hazira.

**SHAILENDRA SINGH CHAUHAN**  
MULTIMAX SHIPPING DUBAI

---



Thank you for your help in getting this vessel loaded and sailed with no issues. We much appreciate your efforts, diligence and pro-activeness to identify and resolve issues.

**ABDULLAH**  
LDC (LOUIS DREYFUS COMPANY)

---



I wish to express my sincere gladness and appreciation for the excellent cooperation and remarkable services rendered by you as a dynamic member of J.M. Baxi, India.

It was great contort to know that I did not have to worry about the unforeseen as you could deal with anything that occurred and always assisted me on time during my vessel stay at Visakhapatnam.

**CAPT. ALI SAID**  
MASTER OF MV PLATAMON

---



## *Crew Change Handling & Vaccination at Indian Ports*

---

We are pleased to know that 16 offsigners have been vaccinated. Thanks for arranging a smooth vaccination drive for the offsigners of Jag Akshay.

Well done! Keep up the good work.

**CAPT SURYAPRAKASH R.SHARMA**  
HEALTH, SAFETY, ENVIRONMENT AND QUALITY (HSEQ) , GREATSHIP

---



I am back home and recovering well.

My medication at the Apollo Hospital in Krishnapatnam, Nellore went very well. Doctors and other medical staffs provided me with best treatment possible. Also, I would like to thank JM Baxi at Krishnapatnam, for constantly looking after me and my treatment and providing me with the best facilities possible. We never metbefore, still put all the efforts to help me recover soon.

Thanks to other members who were helped me to reach home safely. Also, thanks to my posting officer, for continued support and guidance. Thank you everyone.

**RAVINDRA KUMAR RAY**  
CREW – MV.VISHVA JYOTI

---



We very much appreciate your efforts to get with the vaccination drive on subject vessel at a short notice when in no other port in Gujarat we were able to get the same organized.

Thanks for your wonderful support in keeping our crew Safe and healthy.

Good show, keep up the excellent service !

**LATHA**  
SANMAR GROUP

---



Pleased to note that out of 27 On-board staff, 20 staff were administered with 1st dose of Covishield Vaccine, 5 staff were given second dose of Covishield vaccine. 2 staff (Self & 3rd off) already vaccinated prior joining ship.

I take this opportunity on behalf of all crew members aboard Swarna Ganga to thank all people addressed for the support rendered to make vaccination drive possible onboard.

**CAPT. SHARATH R MENON**  
MASTER SWARNA GANGA

---



The Vaccination for the crew members was done in a very good and timely manner and went very smooth.

Thank you for your good cooperation.

**CAPT MANOJ PANDEY**  
MASTER / M.V.JAG AALOK

---



# *Agency & Services*

---

J. M. Baxi & Co.

**VOLUME 5**

July 2021

# Services Offered by J. M. Baxi & Co.

- “We Served & They Said”

---

I would Like to thank J M Baxi Company for all they Did during our stay at Kandla Port. I would like to thank Baxi Kandla team for their good attendance Both at anchor and at Berth. Making all necessary arrangement in good order.

**MASTER**  
EAST WIND

---

”

MT LOUKAS I - SAILED HAZIRA AND KANDLA

Definitely, we are happy with the service provided. We have a trusted partner in India and hope you continue to provide a very good service.

Many thanks for your very good service to make possible a smooth and safe operation at India.

I hope we have the opportunity to work together again.

**JORGE MARTÍNEZ**  
OPERATIONS, MARFLET MARINE S.A. , SPAIN

---

”

Thank you for good performance.

We really appreciate that good arrangement and quick response all the times.

Look forward to work together in near future.

**TKS N BRGDS / J.S.BYUN**  
WOOHYUN SHIPPING CO., LTD., KOREA

---

”

It's really great teamwork and absolutely a remarkable demonstration of hard work and persistence.

Thanks a lot for the timely efforts especially on weekend when you expect lot of troubleshooting.

It has really helped SCI in many ways and SCI sincerely congratulate all the officers including you, who are involved in this work.

Keep it up and request pleas continue to offer your such co-operation in future.

Thanks a lot !

**AJAY R. KHOPIKAR**  
SENIOR MANAGER, THE SHIPPING CORPORATION OF INDIA LTD.

---

”

Thanks for the sailing report and your close cooperation for this call that led to the successful management of the internal transfer operation that saved valuable time for the next voyage.

**FRANCESCO BEROLDO SHIP'S OPERATOR**  
M.O.L. CHEMICAL TANKERS EUROPE LTD.

---



MV LAKE COMO / AHPPL HAZIRA

I believe Adani Hazira is handling PCC – RORO containers operation for the first time. Would therefore, like to thank you & your team and appreciate your excellent co-ordination and support. The operations went on smoothly as desired.

Thanks once again.

**JJO**  
ZIM

---



MT Maria Glory

AT the outset, I would like to take this opportunity to express our sincere gratitude to you and your team for the best support and especially for your prompt reply and quick action on any matter without delays. Vessel entered at Bedi for coastal conversion.

It was handled very smoothly before expected time. Bunker supply was arranged in very short notice, excellent coordination with my vessel and local authorities.

The way of communication, response cooperation and support is highly appreciated. vIt will be our pleasure to work with your team once again.

Thank you for everything

**BEDI ANCHORAGE**  
MASTER, ASHOK KUMAR M. TANDEL

---



I, Captain of Mv Aprilia, do appreciate the team of M/s J M Baxi & Co. as Agent for their timely support and quality services provided during vessel stay at Port of Paradip.

Thank you very much for your cooperation!

**CAPT. SERGIY MARYNOV**  
MV APRILIA NASSAU/BAHAMAS

---



# *Agency & Services*

---

J. M. Baxi & Co.

**VOLUME 4**

May 2021

# Crew Change Handling at Indian Ports by J. M. Baxi & Co.

---

We sincerely thank for timely assistance rendered by you in obtaining the requisite permission from authorities and PLL terminal to facilitate the sign off of GEO Mr. Loveless Johri on humanitarian ground at such a short notice despite today being the holiday.

Its indeed during hours of need, the true worth of a person come to fore.

We truly appreciate your kind consideration and the effort undertaken by your good self.

**CAPT. MANISH KUMAR PANJIYAR**  
MASTER OF LNGC ASEEM

---



Like to place on record the timely and well executed jobs done by 3 of your branch offices in executing Crew changes despite limited time and constraints.

Port Bedi, Kochin Port and Kandla Port.

My Compliments to the BM / Thakkar Bhai, Sajith, Raju Bhai and their team and to Christopher for the coordination.

This is what I expect from an agency

Never said No .

**GREAT EASTERN SHIPPING COMPANY**

---



Deceased Final rituals AT GANDHIDHAM

We are sincerely grateful to your entire team at Kandla for the out of way support given in this difficult time and for braving through this difficult and sad task.

Our association and mutual trust is truly proved in such challenging times.

We are also grateful to the offices of DPT, MMD, PHO for their understanding and complete cooperation. It was also a very painful experience for the entire team of SCI.

We pray for the departed soul.

**SANJAY BANDEKAR**  
GM TC, SHIPPING CORPORATION OF INDIA

---





Thank you for the co operation and patience. Your service was absolutely delightful and wish you all the success.

Great job!!!!

Full marks for the task.

**CAPT. SHEKHAR DWIVEDI**

MASTER M . T . LOUIS P

---



It was indeed a good arrangement made by your good company for arranging vaccination of all crew members on board at Kandla OJ 5.

Timely boarded the vessel with your team along with medical staff. Medical staff explained all queries & possible side effects and gave medicines to all crew members to minimize side effect of Vaccine.

Once again thank you all from all ship staff for arranging Vaccination drive on board.

**CAPT. J M TIWARI**

MASTER, M.T. SARANGA

---



I, the master and all crew onboard would like to convey our deepest thanks to the well known JM Baxi & Co. under the leadership of Kandla representative of J.M. Baxi for arranging vaccine in good hygienic manner for everyone onboard MV Onyx

It was a great day for the crew on board seeing such an arrangement made by JM Baxi and the health team. Also it was a great relief for the crew to get vaccinated during this pandemic situation to continue working on board without the fear of contacting the virus and getting sick.

Thanks once again for all your efforts and cooperation in getting the Vaccine on board in time.

**CAPT. ANDRIY AVDYEYENKO**

CE SANU ONYX

---



## ***Services Offered by J. M. Baxi & Co.***

***- "We Served & They Said"***

---

Appreciate the professional way JMB has met our needs and expectations. Thank you.

**CAPT. AROOP BANERJEE**

MANAGING DIRECTOR, PIL INDIA, MASTER OF M/T ELONA

---



We would like to take this opportunity to thank and appreciate the entire Team of J. M. Baxi & Co. for their excellent Services extended during the Shipment of Mill Scale per M.V. STAR ERACLE.

**MRS.R.NAIR**

K K ENTERPRISES {SHIPPER}

---



Appreciate for you and your team's support / assistance/ kind/ enthusiasm / professionalism help my vessel berth/operation/sailing smoothly there.

We really hope to have more chances to cooperate with your good company in the future.

**MS SUSAN/ MS LUCY (+84.902157238)**

ITC INTERNATIONAL TRANSPORT AND TRADING JSC, VIETNAM

---



Thank you for this detailed summary of port calling.

It has been a pleasure working with JMB on this voyage. Your efforts to save us costs and time are highly appreciated. Looking forward to work with you on future voyages to India

**MERON FRIDMAN**

SHIPPING OPERATIONS, ICL GROUP, ISRAEL

---



It is always nice to hear from old friends.. as a matter of fact.. very olds..1980 as [perhaps the first time when I interacted with JM Baxi!

We hope to catch up on our next project and thank you very much for the great coverage by your team in the last 10-12 months. It has been top class and very informative.

**CAPT. ANUJ SAHAI**

T&T SALVAGE ASIA PTE. LTD.

---



# *Agency & Services*

---

J. M. Baxi & Co.

**VOLUME 3**

February 2021

# Services Offered by J. M. Baxi & Co.

- "We Served & They Said"

---

M/T Chemroad Wing at Cochin anchorage

We would like to express our sincere appreciation for your good support and kind cooperation for Auto Pilot repair jobs with successfully completed without further delay.

**IMS/TECHNICAL S.I KIM YEON-JUNG**  
IINO MARINE SERVICE CO., LTD.

---

The vessel continuously doing voyage from Vadinar to Mundra and myself personally feel that at Mundra J. M. Baxi agent handling ship in great professional manner and performing duties including timely update about vessels berthing scheduled and other formalities well in time without any delay.

I would be highly appreciate with his professional approach towards vessels handling and other formalities.

**CAPT. RAVI KANT VERMA**  
MASTER, M. T. COURAGE

---

Good work. One of the only ports in India, where the agent is active and ensured that amount refunded at the earliest

**NEEL MAHENDRA**  
GREATSHIP

---

I appreciate very much your handling services to MV GOLDEN STAR during port stay at Adani terminal. Your understanding, cooperation, good effort in dealing w/ih authorities for inward /outward documentation, No hassle and or headache to the Master and crew, quick service, knowledgeable and professionally excellent in performing the ship and shore activities.

Maintain your good works and you are the asset to your agency. Hope to see you again and more power.

**CAPT. A. CAPERO**  
MASTER - M/V GOLDEN STAR

---

Thanks for your support during our recent call at vadinar. Your team have been very efficient in co-ordinating our port operations and clarifications and wish to be working again with your team on our next future calls.

**CAPT. DARWIN CLARK A. BERING**  
M. T. NORDIC SKIER

---

We would like to express our sincere appreciation for your good support and kind cooperation for Auto Pilot repair jobs with successfully completed without further delay.

**IINO MARINE SERVICE CO., LTD.**  
TOKYO OFFICE

---



Thanks for handling the situation smoothly. Understand the difficulties Customs might pose, especially this is a new team boarding our vessels, much appreciated the support as always.

**TANGUY BOUVY**  
STOLT TANKERS, DUBAI

---



J. M. Baxi Goa Team did a fabulous job by obtaining necessary permission for the additional two OS who were planned only on last weekend.

Owners and our Technical / ship managers have expressed their thanks to process and connect the additional two crew in such short notice.

Indeed a job well done and sincerely appreciate your services to all your customers in such critical times.

Thank you from all of us in Wallem.

**PRASAD JANARDHANAN**  
CREWING MANAGER

---



Thank you very much for the support and prompt responses by J.M. Baxi team a during our call at Sikka.. I strongly recommend your agency for future cooperation if any of our company vessels call Sikka port.

**CAPT. DORDE PETROVIC**  
MASTER OF M/T ELONA

---



# *Agency & Services*

---

J. M. Baxi & Co.

**VOLUME 2**

January 2021

# Services Offered by J. M. Baxi & Co.

- “We Served & They Said”

---

Firstly we would like to take this opportunity to express our sincere gratitude for your strong support for recycling procedure regarding Senshu Maru of Alang, and it has been a pleasure for us to work with you again.

Thank you for your every arrangement and especially for your prompt reply and action 24/7 without any delays and very good cooperation with us as well as with local buyers and their agent.

Our vessel was delivered to the buyers smoothly, and today safely beached without any delay with the cooperation of all parties concerned.

We would ask your continuous support for taking care of our crew members until their departure from India.

## **IZUMI SEKIDO**

MITSUI O.S.K. LINES, LTD., ON BEHALF OF INDIGO TRANSPORT INC. & EX OWNERS

---



Thanks to all the efforts during loading, trying to speed up ops, always giving timely information.

I truly feel very comfortable with the vessel in your hands.

Looking forward to the next one and of course we need all the luck

In Haldia – J M Baxi would always be my first choice

## **CAPT. FABIAN SALDANHA**

COMMERCIAL DIRECTOR - NEPA PROJECTS AND INVESTMENTS

---



The team of JMB have done an excellent work in handling both the vessel MV Nordeney and Mv Esbjerg wrt to agency/ops/stevedoring and customs clearance.

The team executed well with very good planning and co-ordination in handling of both the vessels with containers and break bulk. We look forward to similar support at all times by team JMB.

## **R. MURALI MANI**

AFCONS INFRASTRUCTURE LIMITED, A SHAPOORJI PALLONJI GROUP COMPANY

---



J. M. Baxi, Goa, Cruise Ship Norwegian Escape had fantastic experience for Crew change both for Crew sign off and this time sign on. We can honestly say the fastest and professional experience was at Goa Port.

Keep up the good job.

## **NICKSON ADRIAN**

---



LUDWIGSHAFEN EXPRESS - illness 3/E - MEDICAL EMRGENCY / New Mangalore.

Many many thanks for your swift and professional assistance! It is a huge relief to be supported in such a manner and I am grateful for your help.

Happy New Year – and thank you for making it indeed a happy beginning!

**SILKE MUSCHITZ**

SENIOR DIRECTOR MARINE HUMAN RESOURCES, HAPAG-LLOYD AG, HAMBURG

---



Efforts/Shore Support/Co-ordination of the shore staff is much appreciated by all the ship staff on board for the crew change carried out at Krishnapatnam on 30.May.2020.

MANY THANKS IN ADVANCE FOR YOUR GOOD CO-OPERATION.

**CAPT M.BALAKRISHNA**

MASTER, DECCAN PRIDE

---



We are very happy with the services you've provided for NIP-H as well as the previous vessels. We really hope that we will be able to work with you again, though we don't want to scrap our vessel anymore.

Again thank you very much for your assistance from ARC-H.

**KLINE TOKYO (CCGP-CFT)**

H. SUGIYAMA(MS)

---





# *Agency & Services*

---

J. M. Baxi & Co.

**VOLUME 1**

November 2020

# Crew Change Handling at Indian Ports by J. M. Baxi & Co.

---

We would like to place on record our sincere thanks for the well-coordinated execution of the crew change at short notice by your team. Following timings received from the Master.

1830 hrs : Arrived Cochin

1900 hrs : Tug boat Ocean Pioneer alongside

1912 hrs : Ocean Pioneer away with  
C/Ck Yadav.

2112 hrs : Received permission to sail from Cochin port control

2118 hrs : Resumed passage to Ras Tanura

We take the Opportunity to wish you all a Happy New Year!

**CAPT BALARAM MAHAPATRA**  
HEAD MANNING OPERATIONS

---



This is to put on record our sincere appreciation for carrying out a smooth crew change for the 18 joiners and 19 off-signers on JAPIN ARROW.

The arrival of the joiners was well coordinated, including airport pick up and transfers to the hotel. Coordination for carrying out Covid test as well as PEME was well organised and smooth.

For the off-signers, obtaining clearance in the early morning of 07<sup>th</sup> August was seamless. The Tug Boat, in spite of rough seas departed on time, thus ensuring timely disembarking of the off-signers. Hotel stay and Covid testing of off-signers, transfers to connect scheduled flights was smoothly coordinated. On behalf of our Managing Director Capt K.S.Paintal and all the staff at Elite Mariners, I take this opportunity to thank JMB team in Cochin for ensuring a successful crew change on JAPIN ARROW during these Covid times.

**CAPT. KAUSTUBH V. PRADHAN,**  
GENERAL MANAGER, ELITE MARINERS PVT LTD,

---



I must say this has been one of the best calls in Haldia !

We lost a couple of days unfortunately, however the communication , the expertise and the feeling that we have been well taken care of was always there.

What I liked best was the fact that whenever there was an issue – it was communicated promptly !

Gents – you guys will definitely be my go to guys in India !

Thanks a lot .! and I hope we are able to cooperate more – not only in Haldia- but also in other ports !

**CAPT. FABIAN SALDANHA**  
COMMERCIAL DIRECTOR - NEPA PROJECTS AND INVESTMENTS

---



Elite Mariners- Crew change at Cochin on Pine Arrow and Aracari Arrow Further to our communication on the above subject, we are pleased to inform you that the crew changes on both the vessels, Pine Arrow and Aracari Arrow have gone very well. All the off-signers have reached their respective homes safely. This is to put on record our appreciation for carrying out a smooth crew change on both these vessels.

On behalf of our Managing Director Capt K.S.Paintal and all the staff at Elite Mariners, I take this opportunity to thank the entire team at J M Baxi Cochin for ensuring a successful crew change.

**CAPT. KAUSTUBH V. PRADHAN,**  
GENERAL MANAGER, ELITE MARINERS PVT LTD

---



Appreciate the timely efforts put in by your good office in resolving the below issue between vessel and terminal.

Your proactive approach in arranging a reconciliation meeting between vessel management and harbour master has avoided delays to vessel and chances of vessel being shifted to anchorage.

Keep up the good job.

**CAPT. SAKET JAGATI**  
BULK DIVISION, THE GREAT EASTERN SHIPPING CO. LTD.

---



Thanks to you all, for the continues follow-up and backing to make this maiden voyage of Milaha a success. Convey our management's gratitude

Mr. Sushil Mulchandani as well.

Thank you so much for all your support, much appreciated.

**SURESH ERATH**  
MANAGER - SHIP SERVICES AND MARINE PROJECTS SHIPPING AGENCIES

---



I am Anmol Alok Mathur , Third Asst. Engineer working for K - Line. Recently I had joined a vessel - Setagawa from the port of Kochi on the 11-July-2020 with J. M. Baxi as appointed agents. I was nothing but impressed seeing the professionalism of agents J. M. Baxi at Kochi, right from my pick up at the airport - to my joining to the vessel, the entire process was smooth and carried out safely.

Understanding that these are no ordinary times, with so many barriers to a successful and safe crew change, all was handled very well. The hotel staff at Kochi were courteous and kind, the hotel pick up for medical checkups were extremely prompt and punctual. We were well informed about our schedule for joining and all necessary steps were taken for a safe crew change.

I would like to specially thank Baxi Goa and Baxi Cochin for their kind cooperation and professionalism in carrying out these operations well and free of any hassle.

**ANMOL ALOK MATHUR**  
MARINE ENGINEER - M.T.SETAGAWA, K LINE

---



M. T. STI Onyx at Cochin  
Congratulations on successful completion of this critical crew change.

It is a pleasure working with your agency in Kochi executing these crew changes with minimum delay to the vessel.

Your contribution is highly valued by our team.

Many thanks for your support.

**YATIN KHAMKAR**  
SCORPIO MARINE MANAGEMENT IND PVT. LTD.

---



Thanks a lot to J. M. Baxi timely and Prompt actions Joining of three Officer and Crew.

Would not have been possible. This is really a thorough Professional competence observed by Baxi Paradip as Master called them early Morning and woke up and apprise the situation and J M Baxi personnel very promptly acted in coordination with Master and placed all joiners on board just Prior Sailing out with Pilot on board.

Paradip Office personnel also managed to deliver four bags PPE for the Crew sent by CSPL Mumbai at the time of Cast off of the Ship from MPB Paradip Jetty.

Keep up the good performance.

**CAPT. PANKAJ VERMA**  
MASTER- DARYA RAMA

---



I wish to express my sincere gladness and appreciation for the excellent cooperation and remarkable services rendered by Baxi Vizag as a dynamic member of J. M. Baxi, India.

It was great comfort to know that I did not have to worry about the unforeseen as you could deal with anything that occurred and always assisted me on time during my vessel stay at Visakhapatnam.

**CAPT. ALI SAID**  
MASTER OF MV PLATAMON

---



The word of appreciation from our office , I would like to thank you & your staff for all the help that you have done in materializing this crew change; especially for the prompt messaging & keeping everyone informed of the developments throughout.

**CAPT. MILEN RAJ.MASTER / HIGH MERCURY**

---



As you know, as much as we are demanding, we can be as grateful to partners that have served our ships and crew needs so well. It's been a very long and difficult path to the success we have achieved, by repatriating 5000+ Indian crew to their homes, in the comfort of their family environments and avoiding altogether unnecessary institutional quarantines before seeing their beloved ones.

It is important to recognize that the hard work of your teams in Mumbai and Goa, not only made this success possible, but have never give up one single moment; through difficult changes in the local and national policies, hiccups at port level with berths cancelled that were earlier confirmed, complicated approval processes to accept a berth, and many other difficulties along the way, I believe I can say it out loud: your teams have been tremendously heroic in their efforts and energy poured into this huge repatriation project.

At no time, I was unable to reach your team to ask for updates, help on solving an issue or just get reassurances on the process we were all working on: days, nights, it didn't matter to the JMB team, the only important thing was the final result and goal of succeeding in this ambitious plan, through turbulent days and, let's not forget, in the middle of a pandemic that affected most of your teams also in a personal way, with red zones and lockdowns in place, that made all of the above, already complicated and ever-changing environment, a professional and personal nightmare to be in.

I haven't enough words of gratitude for you and the teams in Mumbai and Goa, who spent so many days in achieving such an important goal for our company, ships, crew and their families, so please accept this email as a recognition for all that your teams have done, we all know how difficult it was for everyone involved, our appreciation and admiration goes unconditioned to the JMB team.

Thank you once again for a perfectly planned and executed project.

**ALESSANDRO CAROLLO** DIRECTOR  
ROYAL CARIBBEAN CRUISES LTD.

---



I thank J M Baxi for all the assistance and help rendered during my stay in Bhavnagar. Even though I still do not understand how I became covid19 positive and rest of the crew was found to be negative which is one concern which will always remain in my mind.

I thank you J. M. Baxi for all the assistance and help given to me during my quarantine days at Bhavnagar, quickly shifting me from hospital to hostel to hotel in 8 days.

I thank God for He protected me from any covid19 symptoms or felt sick during this entire period of quarantine even though I was amongst the covid19 patients with breathing difficulties and on oxygen.

Thank you very much and God Bless you all.

**CAPT. ELIZEU FERNANDES**  
MASTER/EX COUGAR ACE

---



Thanks to all for arranging this crew change in this extraordinary situation with excellent coordination.

**SUNIL UNNI**  
FLEET MANAGER , ANGLO EASTERN SINGAPORE

---



On behalf of K Line India Pvt Ltd would take opportunity to thank you and your team for rendering exemplary services during our vessels call at Jaigad port in month of April'20.

You have taken all necessary steps protecting owners' interest & have left no stone unturned while communicating with several parties, ensuring vessels operations are smoothly continued during critical situation of COVID-19.

Belated, but we acknowledge and appreciate your commendable services & are confident to receive same in future.

**SUSHANT KHAIRE**

"K" LINE INDIA PVT.LTD.

---



Many thanks for the prompt jobs carried out at Pipavav berth for the vessel MV Vishva Vijeta during these extremely tough situation. We appreciate the efforts put in by you and your team.

**AAYUSH AGARWAL**

SHIPPING CORPORATION OF INDIA LTD.

---



Our special thanks for the extra help in purchasing urgently needed personal items for the ship's crew like medicines etc in these difficult Lockdown circumstances. Without these items it would be difficult for crew to sail extended periods because all crew cannot be relieved at the same time.

In addition to being very helpful, the official agency work has been done in good time ensuring a very smooth operation. The landing of the Load line certificates to IRS office for endorsing and back was also done in good time, ensuring there was no delay or stress on ship's staff.

We hope to keep coming back to Sikka more often and working with you again and again. Till we see you again, good bye and take care.

**CAPT. JOHN FERNANDE**

MASTER, M.T.JAG APARNA

---



The arrangements and the assistance provided during the joining were well co-ordinated.and your Sikka office kept us updated of the local requirement and assisted well. Thanks for your good co-ordination in Jamnagar for getting the medical examinations completed and immigration completed in good time.

Your team's efforts are commendable and please continue with the good work in the times of this pandemic and otherwise.

**CAPT. DEEPAK GOYAL**

MASTER, DHT PUMA

---



I Sidika Surabhi, employee of Shipping corporation of India thanking you for your service and help at Kandla port for my signoff. I am very greatfull of your support and help.

**SIDIKA**

---



I would like to thank you and Baxi Goa team for our successful crew change on M.V. Chinook during this pandemic Corona period. I was struck at Molem Goa South border from 1330-2230(IST) on 03rd May '20. I was totally exhausted at that time. I was escorted by Goa police from Molem South Goa check post to Vasco Residency when Baxi Goa spoke to some minister of Goa. This was endorsed by the incharge of that check post (SI). Once again I would like to thank you & your team on behalf of all on signer & off signer for the successful crew change during this Corona period.

**THOMAS JOSEPH**  
MASTER OF M.V.CHINOOK

---



Thank you so much in assisting us in getting the e-pass of the master. It was not only Epass but Covid test, transport arrangements for this master. Goa office took personal interest and saw this through. I am sorry if my constant calls disturbed you.

The commitment from you which makes our belief in JM Baxi much stronger. You have justified our decision to give our vessels LPG/C Shaamit and LPG/C Pyxis Alfa to your company.

Kindly see this through till the master makes it to Kerela.

**CAPT. SANTOSH SINGH**  
ASSISTANT GENERAL MANAGER, ANGLO-EASTERN SHIP MANAGEMENT (INDIA) PRIVATE LIMITED

---



Would like to thank all personnel involved, for their cooperation in the smooth port call of Torm Titan at JNPT, Mumbai in spite of the COVID challenge.

All formalities were completed and conducted in organized, swift & safe manner.  
Appreciate JMB teams promptness and professionalism.

Keep up the good work gentlemen.

**CAPT. RAVISH ANANTHAKRISHNAN**  
MASTER- M.T. TORM TITAN

---



Another seamless and silent crew change completed, amidst the mayhem of the chartered flights scenario Team JMB Kochi, many Thanks once again for all your feedback, follow-up and arrangements to ensure this was without a glitch.

Our Thanks to all the joiners who consented to join amid these uncertain times and also to the off signers who waited patiently for their relief.

**ROHANN MARK MARTIN**  
GENERAL MANAGER, ANGLO-EASTERN SHIP MANAGEMENT INDIA PRIVATE LIMITED

---



MT BW KALLLANG at Kochi  
This was good coordination and we are glad that this was managed in minimum time possible.

Next crew change on Hafnia Andrea at Paradip tomorrow.

We look forward to have more such events with you guys.

Keep up the good work.

**DEEPU KISHINCHANDANI**  
VICE PRESIDENT, BW MARITIME PTE. LTD. INDIA BRANCH OFFICE

---



Many thanks for your support. Your organisation has been an excellent support during this difficult time .Your team in Mumbai and Kochi has been excellent and proactive .

Our management appreciates your support and assistance .

Please keep up the good work .

**CAPT ALBE ZACHARIAH**  
MANAGER-DRY – OPERATIONS, MOL MARITIME (INDIA) PVT. LTD.

---



We ZIM / GSL team, would like to place on record the excellent and smooth handling of the Subject PCC vessel in Mumbai port. Times were difficult, especially being lock down period, But You & Your team's sheer dedication, Close co-ordination with all authorities & Customers, Ensured that the vessel could seamlessly carry 1129 units vehicles. Thanks once again to the entire JMB Team!. Much appreciated your efforts Keep up the good work.

**JIJO OUSEPH**  
ASSOCIATE VP- OPERATIONS- ISC & MALAYSIA,  
ZIM INTEGRATED SHIPPING SERVICES (INDIA) PRIVATE LIMITED,

---





I have now had time to go over the Pine Arrow at Tuticorin operations and would like to share my feedback with you.

First off, I do appreciate that this was really difficult operation in view of all restrictions that people were working under and to still have managed to pull it off is commendable indeed.

Team at Tuticorin has a very positive attitude and willingness to get things done and are very much appreciated.

I also commend all the stevedores, supervisors, lashing and welding gangs who came out despite lockdown to work and get the job done. Many thanks to them all.

**VINOD R. BALI**

OPERATIONS, S. E. ASIA, G2OCEAN

---



J. M. Baxi – Kochi –Once again, your follow-up, documentation, the care taken to ensure the joiners are safe, and your constant updating us of the crew change process, is invaluable and without your support there in Kochi, we would be not be able to relieve ourselves here of the stress to make this crew change a success.

Please accept our sincere gratitude and also convey the same to your teams at JM Baxi - Kochi office.

We have one more coming up within the next couple of days, and we are sure that this will be pulled off too with no problems whatsoever.

**ROHANN MARK MARTIN**

GENERAL MANAGER, ANGLO-EASTERN SHIP MANAGEMENT INDIA PRIVATE LIMITED

---



Pumpman Mr Cesar Darunday - MT Stolt Sequoia

I myself just want to thank your good office and colleague, who took care of me while i was in the hospital for 9 days and for taking care of my personal belongings.

---



Thanks very much for your great assistance to the vessel during our stay at Tuticorin especially w.r.t. the crew shore passes, Lifeboat lowering permission and Ch.Eng immigration assistance, Shore crane relocation, landing FW samples to Synergy Pune etc.

The problems we face with having several agents appointed by various ship's interest in the same port has been discussed at length with the Synergy Suptd. and I am sure it will be taken up at the appropriate forum.

**CAPT.D.F.LOBO(MASTER - FAIRCHEM CONQUEST)**

---



Thus by far, this medical case is the most difficult and complicated we handled during the time of the pandemic. Everyone, from your side, the ship and our ships operation dept worked hard to get the things done efficiently but we are limited by the restrictions imposed because of the contagion brought by COVID-19.

**ROLANDO CALIZO**

WELFARE & BENEFITS MANAGER, STOLT SHIPOWNING

---



MT Chemroad Sea at Hazira

We are very pleased with your close follow up to effect the joining of our sea staff in a record time.

This is the first normal crew change post Covid-19 at this port and were facing lot of challenges, however we always had faith in JMB. Same way Paradip crew change on our other tanker Sunlight Express was done in a very professional manner. Your close follow up and personal presence during the event has ensured that the crew could join the vessel in time. Thanks a lot!!!! Will await update on off signers, which please arrange only upon vessel's departure to have maximum handover time.

**CAPT ARUN KUMAR SHARMA GENERAL MANAGER**

ANGLO-EASTERN SHIP MANAGEMENT (INDIA) PRIVATE LIMITED

---



Thank you for treating me as one of your family and it helps me a lot not to worry of anything. it's hard to spend time with the person in the hospital you barely know and I am a total stranger to them. But they did it without hesitation, not because it's their job as what i can see , but because they have a good heart and they loved what they are doing.

Thank you once again and God bless your good office.

**CESAR DARUNDAY**

---



I take this opportunity to thank and appreciate the work done by Baxico Team with regard to obtaining the Conversion inreasonably shore test possible time in spite of Lock down. Vessel converted to coastal at 0015 LT/12th.

**CAPT.R.MALHOTRAMASTER,DESH SURAKSHA / AVBD**

---

