



MICT stands committed to becoming the most preferred and trusted CFS in India by:-

- Providing efficient and qualitative services to Customers by understanding the organizational context to mitigate the risks associated with business.
- Meeting Customer expectations & satisfaction.
- Effective application of Quality Management System for continual improvement with respect to service delivery.
- Complying with all applicable legal requirements
- Establishing Quality Objectives and Goals.
- Ensuring communication and understanding of Quality Policy within the organisation and other interested parties.



MICT stands committed to conservation of resources, reduction of waste and prevention of pollution and minimizing and adverse impact of its operations on the environment by:-

- Identifying and evaluating all environmental aspects of its existing operations and future projects and establishing controls to limit the impact on environment.
- Bringing continual improvement in environmental performance through efficient business processes and well defined measurement criteria and audit.
- Complying with all applicable legal requirements.
- Promoting environmental awareness among all employees and contract workers.
- Recording EMS performance and taking remedial action.
- Review of Environmental policy.



policy

OHSAS



MICT stands committed to providing safe work place and ensuring that all activities are conducted in a manner that minimizes any OH&S risks by:-

- Identifying and evaluating all OH&S hazards in existing operations and future projects and establishing controls to manage risk.
- Ensuring continual improvement in OH&S performance through establishment of standard operating procedures and well defined measurement criteria and a comprehensive audit.
- Showing zero tolerance to the conditions and behaviours that contribute to fatalities and injuries.
- Complying with all applicable legal requirements.
- Promoting OH&S awareness among all employees including contract workers throughout the organization.
- Recording & reviewing OH&S performance and taking remedial action.



MICT stands committed to comply with requirements and continually improve the effectiveness of its Supply Chain Security Management System by:-

- Establishing effective physical security controls in order to protect the lives of all its employees stakeholders and assets within the CFS.
- Identifying and evaluating all security risks and establishing effective controls to mitigate or eliminate any adverse impact on business.
- Complying with all applicable legal requirements.
- Recording and communicating with security performance throughout the organization.
- Continually improving security performance and its processes through regular audits and reviews of the SCSM.
- Promoting security awareness amongst all employees through periodical internal training & drills.
- Communicating security management obligations to all employees & third parties including contractors & visitors with an intent of awareness.